

Tech Note 970

Recovering MobileIntelTrac from a Corrupt SDF File

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Introduction

This Tech Note outlines the process of how to copy a fresh SDF (mobile database file) for the MobileIntelTrac application to use in the event the existing one becomes corrupt.

Application Versions

- IntelTrac 3.x and up

Procedure

1. Exit Mobile IntelTrac.

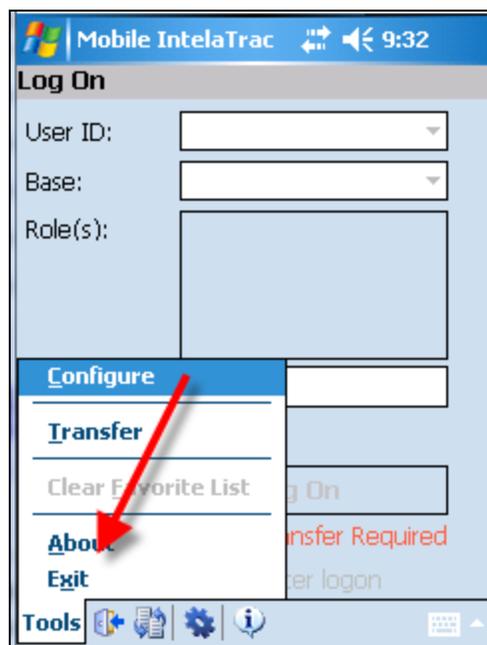


FIGURE 1: EXIT MOBILE INTELATRAC

2. Navigate to **Start>Programs>File Explorer**.

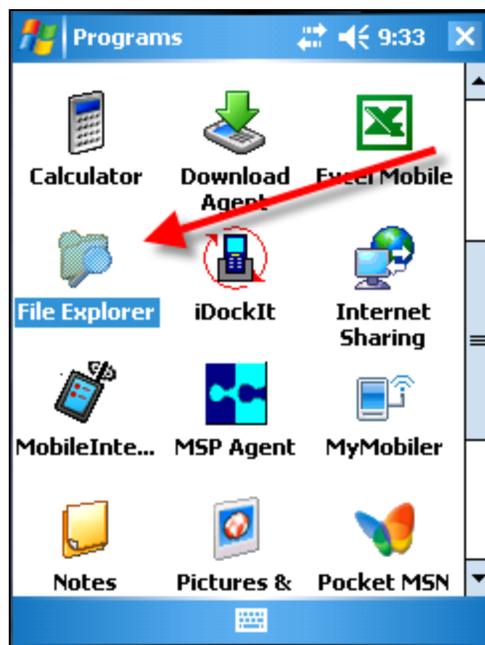


FIGURE 2: FILE EXPLORER

3. Navigate to **Show > Storage Card** or SD Card Contents.

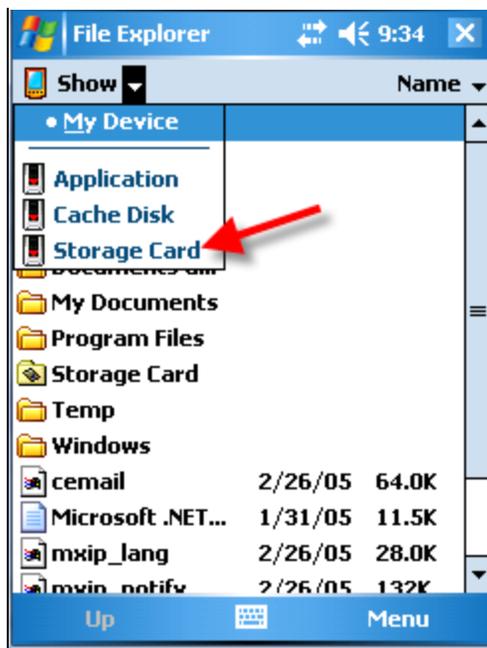


FIGURE 3: SHOW > STORAGE CARD

4. Navigate to MobileIntelTrac > Blank DB folder and copy the file called **Intelatrac**.

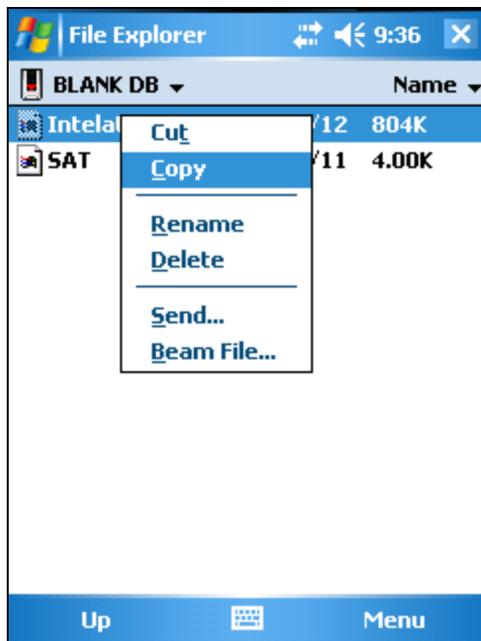


FIGURE 4: COPY INTELATRAC FILE

5. Navigate to the **MobileIntelTrac** folder and find the file called **Intelatrac** (this file might be located under a DB folder)

6. Rename it to **IntelatracOLD**.

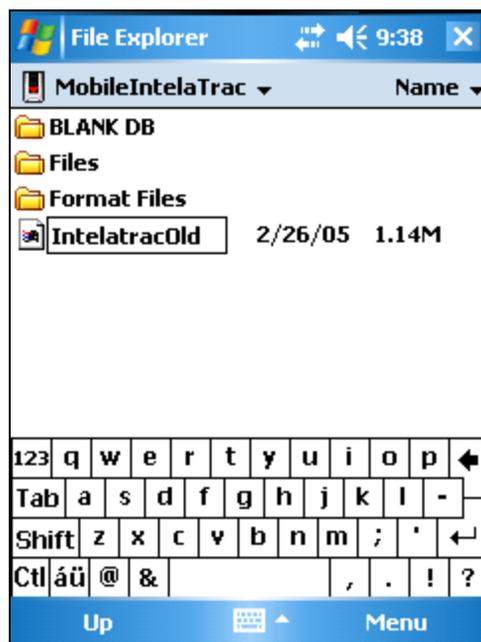


FIGURE 5: RENAME THE EXISTING INTELATRAC FILE

7. Once the fine is renamed, tap and hold in the white space below the file, then paste the previously copied **Intelatrac** file.

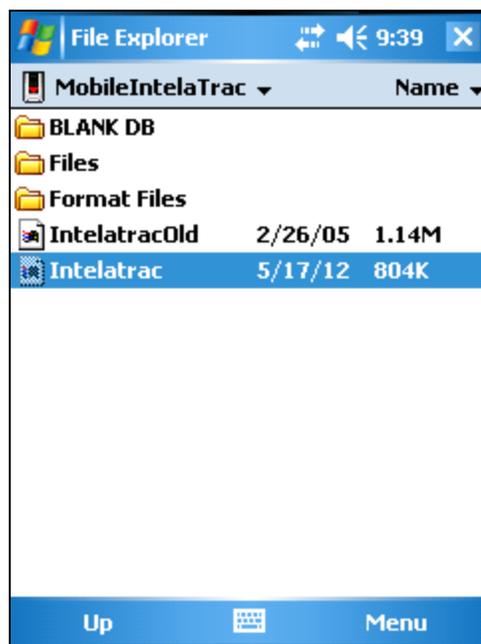


FIGURE 6: PASTE THE INTELATRAC FILE

- Restart MobileIntelTrac by going to **Start > Programs > MobileIntelTrac**.



FIGURE 7: RESTART MOBILEINTELTRAC

- Finally you will have to do a transfer to recover the Users/Bases/Roles and be able to login:

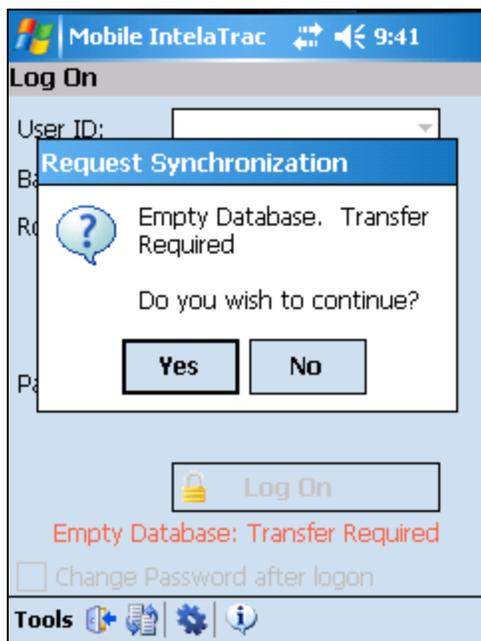


FIGURE 8: TRANSFER REQUEST

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